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List of Abbreviations

1. **AI** - Artificial Intelligence
2. **BA** - Business Analytics
3. **BD** - Big Data
4. **BDA** - Big Data Analytics
5. **BI** - Business Intelligence
6. **BPM** - Business Process Management
7. **CC** - Cloud Computing
8. **CIOs** - Chief Information Officers
9. **CRM** - Customer Relationship Management
10. **ERP** - Enterprise Resource Planning
11. **ETL** - Extract, Transform, Load
12. **GPS** - Global Positioning System
13. **HANA** - High-performance Analytic Appliance
14. **HR** - Human Resource
15. **IEEE** - Institute of Electrical and Electronics Engineers
16. **IoT** - Internet of Things
17. **IS** - Information System
18. **IT** - Information Technology
19. **KPIs** - Key Performance Indicators
20. **MIS** - Management Information System
21. **ODM** - Optimized Data Management
22. **OPM** - Organization Performance Management
23. **OBI** - Operational Business Intelligence

- 24. **OLAP** - Online Analytical Processing
- 25. **RFID** - Radio-Frequency Identification
- 26. **SAP** - System Application Programming
- 27. **SAS** - Statistical Analysis System
- 28. **SRM** - Supplier Relationship Management
- 29. **SIE** - Streaming Information Extraction