## DISSEMINATION OF RESEARCH WORK

- V Sagvekar, Prashant Sharma, "Study on Product Opinion Analysis for Customer Satisfaction on E-Commerce Websites", published online with Open Access by IOS Press and distributed under the terms of the Creative Commons Attribution Non-Commercial License 4.0 (CC BY-NC 4.0).doi:10.3233/APC210206, © 2021 The authors and IOS Press.
- Presented paper on "Product opinion analysis for customer satisfaction on Ecommerce websites", in international virtual conference on 15-16<sup>th</sup> January 2022 held at Pacific Academy of Higher Education and Research University, Udaipur.
- Patent published on 10/2/2023 Application No.202311005260 A .Title of the invention: Predicting Overall Customer Satisfaction For An Effective Product Opinion Analysis On E-Commerce Websites.
- 4. Sagvekar, V. R., & Sharma, P. (2023). Word embedding attention and balanced cross entropy technique for sentiment analysis. Multiagent and Grid Systems, 19(1), 23-42.
- Paper title," Weighted Ensemble LSTM Model with Word Embedding Attention for E-commerce Product Recommendation", submitted and is under review.